**2022-23 Term 1 Impact Report**

**Introduction**

Wow, what a start to the academic year! Term One was one of the busiest and most successful times anyone at the SU can remember, with a funpacked Welcome Week, Autumn Elections, sold-out events, and some hugely successful student and Officer-led campaigns.

Most pleasing of all was the big leap we have seen in student satisfaction with the SU, as reported in our Student Feedback Survey. Overall satisfaction with the SU amongst students increased from 49% in T1 last year to a whopping 67% in T1 22/23!

This increase builds on the upward trend from 20/21 to 21/22, so it’s great to know we are delivering the improvements you want to create a world-class Students’ Union. We know there is still lots to do, but please take a look through some of the amazing things we have achieved together in this Term 1 Impact Report.

**Support**

**SU Advice Centre**

The SU Advice Centre supported 348 students in Term 1, with enquiries across housing, money, academic issues, and health & wellbeing. This represents an increase of 52% versus Term 1 2021, with more enquiries coming in for almost all areas of our support provision.

Our biggest increase in enquiries was for housing – up from 96 to 158. We also saw a significant upward movement relating to money, owing in large part to the Cost-of-Living crisis and the impact of Covid.

We were proud to launch our face-to-face online appointment booking system on 15th November, with 25 students using this service to make an appointment with our Advisors.

**Student Feedback:**

When we asked what we could do better or any other comments?

*“Nothing at all, absolutely fantastic service, thank you so much!”*

*“Nothing - the whole experience was positive.”*

*“Thank you so, so much for your repeated help, it has made this process a lot less stressful that I think it would have been otherwise.”*

*“I am so impressed with the help and support I had from the service. I had a prompt reply and a helpful discussion with [an Advisor] within a couple of days of submitting a request for assistance. I’m really grateful for the help.”*

*“Thank you for your help and guidance, it’s been a privilege to have you support me throughout this process, and I will absolutely be in touch with other things again.”*

*“I am really grateful for all of the support from [the Advisors] in the midst of a challenging situation. I am appreciative of their time, effort and kindness.”*

**Representation**

**Student Voice**

* Our Governance Regeneration project was passed at Student Council, so we can make significant improvements to our democratic structures
* 1,754 student voters for Course Reps, Faculty Reps and Department Reps
* 300+ Course Reps elected to represent your academic interests
* 600 voters in our Autumn Elections to choose your Part-time Officers, Committee Members, and NUS delegates
* 17 motions submitted and debated at both Student Councils/ASVs

**Campaigns**

The SU Projects and Campaigns team have supported our Full-time and Part-time Officers in delivering a variety of impactful events and activities. Some of the most notable include:

**Blackness, Imagination, Liberation**
Our Vice President Welfare & Campaigns, Tomi Amole, led on a series of events during Black History Month, including:

* Decolonisation is Not a Metaphor - A discussion group about decolonisation and how it can be done effectively in collaboration with Warwick Anti Racism Society.
* Showcasing Warwick Black Creatives with black [untitled]: Film - A film showcase where students were able to submit short films to play on a cinema screen.
* The Criminalisation of Black Culture and Politics - A lecture by Adam Elliot Cooper, an academic from Queen Mary.
* Rethinking the (Black) student subject in neoliberal times - A lecture by Khadijah Diskin, PhD student at Manchester Metropolitan University.
* Mental health among the Black student community - A discussion and interactive workshop about black student mental health hosted by Oge Obioha.
* Showcasing Warwick Black Creatives with black [untitled]: Music - Student performances of DJ sets, instrumentals, singing and rapping in the Copper Rooms.

**Stand Up Against Islamophobia**Hamza Rehman, the SU Vice President for Postgraduates, organised a series of talks for Islamophobia Awareness Month, which included:

* Gendered Islamophobia - A discussion about how gendered islamophobia is woven into society and how Muslim women have resisted.
* An evening with Suhaiymah Manzoor Khan - A poetry performance and discussion about Islamophobia and the idea of ‘good and bad’ Muslims.
* Students not Suspects: Prevent and Islamophobia - Samayya Afzal hosted a talk and Q&A about the prevent policy and its impacts on Muslim students.
* Homonationalism and Islamophobia
* Neoliberalism and Islamophobia

**Party Smart**Harm Reduction stall in partnership with SOS-UK to campaign for Student Drug and Alcohol Awareness Week, giving away bottle/cup stoppers and an educational activity around alcohol units.

**End Period Poverty**Campaign and volunteer drive from our Women’s Officer, Enaya Nihal, to reintroduce menstrual product boxes around campus and recruit student volunteers to help with distribution, making menstrual products available to those in need.

**Social Activities**

**Venues and Outlets**

In Term 1, The Dirty Duck rolled out a brand-new summer menu, and loads of you had a great time eating and drinking in ALL the SU’s venues and outlets...

* Curiositea sold 16,384 hot drinks
* 14,750 students went to Pop! in the Copper Rooms and bought 46,083 pints of Purple
* The Bread Oven sold 4,406 meal deals
* More than 11,000 burgers and 2,000 pizzas were sold in the Dirty Duck

PLUS, The Terrace Bar saw the return of the popular Bus Stop promotion, with cheaper drinks for Warwick students 5pm – 8pm, Monday to Saturday during term-time.

**Sports Clubs**

* 63 Sports Clubs with a total of 4,174 student members.
* 429 matches played
* 224 match wins
* 21 BUCS events attended

**Societies**

We currently have 320 Societies who between them put on 132 events:

* 11,160 total attendance
* 70 standard events
* 11 trips/tours
* 8 performances
* 4 balls
* 39 special one-off events

**Communications**

In Term 1, we introduced the SU to our new cohort of students via our communications channels. We wanted to ensure new and existing students are aware of who we are and what we do!

Ran multiple Welcome Week competitions across social media and at the Welcome Fair, with one lucky student winning a massive tech bundle & an Amazon gift card!

Over 47,000 followers across our main Facebook, Instagram and Twitter channels.

The SU website had over 1.2 million unique page views across Welcome Week and Term 1!

10,000+ students regularly read our weekly email newsletter with updates from the SU.

Over 1,600 students joined our brand-new Warwick Freshers’ 2022-23 Facebook group, facilitating a space for new students to meet each other and receive updates from the SU.

Facebook - @warwicksu

Twitter - @warwicksu

Instagram - @warwicksuofficial

Website – [www.warwicksu.com](http://www.warwicksu.com)

**Always something for you**